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The Denver Acquisition and Logistics Center (DALC)

provides

Products and Services

to

Veterans Health Administration Clinics and other Government Agencies Nationally and Disabled Veterans Worldwide.

Denver Acquisition and Logistics Center (DALC)



155 Van Gordon Street Lakewood, CO 80228-1709 Phone: 303-914-5145 Fax: 303-914-5420

Updated: October 02, 2006

Introduction

General Information

The Denver Acquisition and Logistics Center (DALC) provides products and services directly to Veterans Health Administration Clinics and other Government agencies nationally, and disabled veterans worldwide. Products available include:

- · Cochlear Implants and accessories (Implants not currently included in catalog)
- · Custom and stock hearing aids (Not currently included in catalog)
- Hearing aid accessories
- · Batteries
- · Assistive devices and accessories
- · Assistive Listening devices (to include alerting devices)
- · Prosthetic socks
- · Aids for the visually impaired
- · Orthotic softgoods

If additional information is required on a specific item, please contact the Veteran Services Division at 303-914-5145.

How to Order

The Remote Order Entry System (ROES) simplifies the ordering process. Facilities are able to place orders electronically which increases the accuracy in the ordering process and allows the tracking of the order status on-line. Specific ordering information is described below.

A. VA Prosthetic and Sensory Aids Service VA Audiology and Speech Pathology Service

Orders should be placed through ROES. Please refer to the "ROES Training Manual and Reference Guide" for specific instructions on placing an order. Items can be shipped to the requesting service or specific veteran.

Individual veteran records should be established through ROES by the appropriate VA service. Once established in DALC records as having continuing eligibility status, veterans then may order the following items directly from the DALC:

<u>Batteries:</u> Complete and mail VA Form 2346, "Request for Hearing Aid Batteries and Accessories." A replacement order card (VA Form 2346) is enclosed with the supply of batteries for use when more are needed.

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Hearing Aid Accessories: Complete and mail VA Form 1107, "Request for Hearing Aid Repairs, Cords or Tubing" or VA Form 2346, "Veteran's Request for Hearing Aid Batteries and Accessories" by filling in the "Accessories" block. VA Form 1107 is enclosed in the box set-up that is sent with the initial supply of batteries. A replacement card (VA Form 1107) is also enclosed whenever repaired hearing aid(s) are returned to the veteran. A replacement order card (VA Form 2346) is enclosed with each shipment of batteries for use when more are needed.

<u>Prosthetic Socks</u>: Complete and mail VA Form 2345, "Veteran's Request for Prosthetic Socks." A replacement card (VA Form 2345) is enclosed with the supply of prosthetic socks for use when more are needed.

VA Forms 1107, 2346, and 2345 should be available for stock at local VA facilities upon request from VA Forms and Publications. These forms can also be obtained from DALC.

B. Other VA activities

Orders should be placed through ROES. For specific instructions on placing an order, please refer to the "Remote Order Entry System Manual for Veterans Affairs Customers."

C. Other Government Agencies (OGA), including Department of Defense (DoD) activities

Government purchase card orders for all available products, including custom hearing aids, can be placed with the DDC. For further information or specific instructions on placing an order, please contact the Veteran Services Division at 303-914-5145.

Returns

For assistive devices, assistive listening and alerting devices, batteries, hearing aid accessories, prosthetic socks, aids for the visually impaired and orthotic softgoods:

These items may be returned for credit, if the following criteria are met:

- · Are unused and suitable for reissue to any source.
- Are in original packaging and undamaged.
- Have been received at facility no more than 90 days prior to proposed return.

Introduction

In the event that an item is received damaged or defective, please contact the Veteran Services Division. If requested, a one-for-one exchange will be provided, or a credit for damaged or defective items will be issued. Exchange or credit will be provided on items returned within 90 days from date of purchase from DALC.

For stock hearing aids:

Clinics may return any stock hearing aid for any reason within six months of date of purchase from DALC, provided it is available under the current contract. This includes hearing aids that are no longer needed as well as any that are defective or require repair. DALC requests that hearing aids be returned in "as received" condition, complete with all documentation and all other items included at the time of purchase.

VA Audiology and Speech Pathology Services may return stock hearing aids that are no longer on contract to DALC for use in the national loaner pool or they may be retained for use in the local facility's loaner pool. Credit cannot be granted for hearing aids returned for this purpose.

For Vendor information:

If vendor information is needed, click on the vendor name located below the item name and you will be directed to the vendor information sheet that is located at the end of the catalog.

Shipping Methods:

Routine: processing and shipment of orders for stocked items is accomplished on a first-in, first-out basis. These orders will be shipped via Federal Express Ground service with a two to three day delivery timeframe.

Priority: processing and shipment of orders for stocked items is accomplished within 24 hours. These orders will be shipped via Federal Express Air service with a two day delivery timeframe. Please note that this delivery service will be used to ship backordered items as soon as they are received.

Emergency: processing and shipment of orders for stocked items is accomplished immediately upon receipt. These orders will be shipped via Federal Express Priority service with a next day delivery timeframe. Please note that emergency orders must be received before 1:00 p.m. (Mountain Time) to ensure next day delivery. Orders received after this timeframe, on weekends or on holidays will be shipped the next business day. It is requested that each situation be carefully evaluated prior to placing an emergency order as overuse can cause shipment and other overhead costs to increase.

Phone Numbers

POINTS OF CONTACT

Veteran Services Division

Requests for items managed; veteran record information

Phone: (303) 914-5145 Fax: (303) 914-5420

MS Exchange Address: dalc.css@mail.va.gov

DALC Web Page: http://www.va.gov/oamm/pmo/dalc/

Electronics Laboratory

Hearing aid repair actions; loaner hearing aids

Phone: (303) 914-5130 Fax: (303) 914-5149

MS Exchange Address: dalc.lab@va.gov

Acquisition and Materiel Management Division

Purchase and contract actions; inventory management

Phone: (303) 914-5180 Fax: (303) 914-5420

MS Exchange Address: dalc.amm@va.gov

Mailing Address:

Denver Acquisition and Logistics Center PO Box 25166 Denver CO 80225-0166

Shipping Address:

Denver Acquisition and Logistics Center 155 Van Gordon Street Lakewood CO 80228-1709

Abbreviations

COMMON TERMS

EA Each XLF Extra Life
FT Foot XLG Extra Large
HCPCS Healthcare Financing XXLG Extra Extra Large

ICPCS Healthcare Financing

Administration Common

Procedure Coding System

LG

Control Orthotic SOFTGOODS

Large

FLEX Flexible LT Left L Large **MED** Medium Medium M PKG Package Medium Large ML PR Pair S Small REG Regular Extra Large Long XL/LNG RM Ream XS Extra Small

RT Right XS Extra Small STD Standard

BATTERIES

HP High Power ADJ Adjustable C/H C-Handle

AIDS FOR THE VISUALLY

Crook

IMPAIRED

CRK

HEARING AID ACCESSORIES

CRKD Crooked
AY Assembly M/H M-Handle
BIN Binaural STRT Straight

COMP Complete
THK Thick
XTHK Extra Thick

PROSTHETIC SOCKS

ACT Active
CM Coolmax®

HD Hip Disarticulation

HVY Heavy
JZ Juzo
LGHT Light
NF No Fly
WF With Fly

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ITEM NAME	DESCRIPTION	PRICE	HCPCS
ALARM CLOCK-WAKE ASSURE-00600	BRAND: Ameriphone	\$44.08	V5269
	Bright red display measures 2" tall;		
	audio alarm with tone & volume		
VENDOR: Oaktree Products	controls. Bed shaker included.		



ITEM NAME	DESCRIPTION	PRICE	HCPCS
ALARM CLOCK-CS-WS1	BRAND: ClearSound®	\$37.63	V5269
	Features a choice of loud tones. Large display is		
VENDOR: HITEC Group	easy to read in the dark. Bed shaker included.		

ACCESSORY FOR ABOVE CLOCKS



ITEM NAME	DESCRIPTION	PRICE	HCPCS
BED SHAKER-HT-CSSHK	Alerts you while you are asleep or in any	\$19.32	V5267
	situation where it is hard to hear an alarm or		
	phone ring. Works with ClearSounds® WS1		
	clock; ClearSounds® 40XLC phone and Wake		
	Assure clock.		

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ITEM NAME	DESCRIPTION	PRICE	HCPCS
SMOKE DETECTOR-SC-SYS5011	BRAND: SilentCall®	\$178.45	V5269
	Includes smoke detector, signal		
VENDOR: Harris Communications	unit & vibrator		

ACCESSORIES FOR ABOVE SMOKE <u>DETECTOR</u>

ITEM NAME	DESCRIPTION	PRICE	HCPCS
REC-GOOD VIBS-SC-REC1001-1N	Receives signals from various	\$96.70	V5267
	transmitters		
REC-STROBE-5001RS	Receiver with strobe	\$126.85	V5267
CHARGER-SCBAT2002	Charger for above unit	\$13.93	V5267







RECEIVER W/STROBE



CHARGER



ITEM NAME	DESCRIPTION	PRICE	HCPCS
SMOKE DETECTOR-GENTEX 710LS	BRAND: Gentex	\$102.88	V5269
	Powerful & Portable and		
VENDOR: HITEC Group	easy to install.		



ITEM NAME	DESCRIPTION	PRICE	HCPCS
SUPER EAR-SE5200A	BRAND: Silent Call®	\$41.39	V5274
	Boosts hearing and compact enough to		
VENDOR: Silent Call	fit in a small pocket		



ITEM NAME	DESCRIPTION	PRICE	HCPCS
DOORBELL KIT-CLIP ON-DBW BKT	BRAND: Silent Call®	\$181.55	V5269
	Kit includes transmitter, receiver and		
VENDOR: Silent Call	charger		



ITEM NAME	DESCRIPTION	PRICE	HCPCS
DOORBELL KIT-WIRELESS DB1003-4	BRAND: Silent Call®	\$160.27	V5269
	Kit includes transmitter, receiver		
VENDOR: Silent Call	and charger		



ITEM NAME		PRICE	HCPCS
PHONE-CLEAR VOICE-50-DL1035G	BRAND: Telemergency	\$64.99	V5268
	Enhanced Mild Gain Amplified		
VENDOR: Dynamic Living	telephone		



ITEM NAME	DESCRIPTION	PRICE	HCPCS
PHONE-CLEARSOUNDS-CL1100-WHT	BRAND: ClearSounds®	\$48.33	V5268
	12 one-touch direct memories;		
PHONE-CLEARSOUNDS-CL1100-BLK	receiving volume control +30dB;		
	receiving tone control +/- 10 dB;		
	extra bright visual ringer;		
	adjustable ringer level, tone &		
	melody & last number redial		
	AVAILABLE IN WHITE OR		
VENDOR: Harris Communications	BLACK		

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ITEM NAME	DESCRIPTION	PRICE	HCPCS
PHONE-CLEARSOUNDS-40XLC-WHT	BRAND: ClearSounds®	\$74.18	V5268
	Caller ID, amplifies incoming voice		
PHONE-CLEARSOUNDS-40XLC-BLK	up to 40 dB; speakerphone function		
	allows up to 15 dB boost; variable		
	ring volume & tone. AVAILABLE		
VENDOR: Harris Communications	IN WHITE OR BLACK		

ACCESSORIES FOR ABOVE PHONE (40XLC)

ITEM NAME	DESCRIPTION	PRICE	HCPCS
BED SHAKER-HT-CSSHK	Alerts you while you are asleep or in any situation	\$19.32	V5267
where it is hard to hear an alarm or phone ring.			
	Works with Clearsounds® WS1 clock &		
	Clearsounds 40XLC phone.		
NECKLOOP-CS-CLA7	30+dB amplification	\$66.65	V5267
	Approximately 1 1/4" X 2 1/2" X 3/4"		



BED SHAKER



NECKLOOP



ITEM NAME	DESCRIPTION	PRICE	HCPCS
PHONE-AMERIPHONE-XL30	BRAND: Ameriphone	\$67.73	V5268
	Patented Clarity Power Technology		
	Amplifies incoming voice up to		
	30 dB; adjustable super loud ringer;		
VENDOR: ADCO Hearing	visual ringer		



ITEM NAME	DESCRIPTION	PRICE	HCPCS
PHONE-AMERIPHONE-XL40	BRAND: Ameriphone	\$74.18	V5268
	Patented Clarity Power Technology		
	Amplifies incoming voice up to 100		
	times (43+ db); adjustable 95 dB		
VENDOR: Harris Communications	ringer; visual ringer.		



ITEM NAME	DESCRIPTION	PRICE	HCPCS
PHONE-AMERIPHONE-XL50	BRAND: Ameriphone	\$91.38	V5268
	Patented Clarity Power Technology		
	Amplifies incoming voice up to 100		
	times (50+ db); adjustable 95 dB		
VENDOR: ADCO Hearing	ringer; visual ringer.		

ACCESSORY FOR AMERIPHONE (XL30, XL40, XL50) HCPCS - V 5267



ITEM NAME	DESCRIPTION	PRICE	HCPCS
NECKLOOP-WS-NKL001	18" Cord, 3.5mm Plug	\$37.63	V5267



ITEM NAME	DESCRIPTION	PRICE	HCPCS
PHONE-CLARITY-C600	BRAND: Clarity	\$111.80	V5268
	2.4 GHz amplified cordless phone; caller ID;		
	adjustable ringer volume; bright visual ringer		
VENDOR: Oaktree Products	in base & handset and tone/pulse setting.		



ITEM NAME	DESCRIPTION	PRICE	HCPCS
RINGER-SUPER PHONE-SR200	BRAND: Ameriphone	\$42.47	V5269
	Generates extra loud ringing - up to		
	95 dB; adjustable tone control; adjustable		
	ring - high, medium, low, off and desk or		
VENDOR: ADCO Hearing	wall mountable.		



ITEM NAME	DESCRIPTION	PRICE	HCPCS
RINGER-RINGMAX-TEL 008	BRAND: Williams Sound Corp.	\$33.33	V5269
	Maximum volume: 95 dB SPL; four step		
VENDOR: Williams Sound Corp.	adjustable setting & on/off switch		



ITEM NAME	DESCRIPTION	PRICE	HCPCS
PHONE-AMERIPHONE-Q90D TTY/VCO	BRAND: Ameriphone	\$174.15	V5272
	68-key PC-style keyboard;		
	connects to TSB-121; text		
	answering machine and built		
VENDOR: Harris Communications	in microphone		

ACCESSORIES FOR ABOVE TTY PHONE

ITEM NAME	DESCRIPTION	PRICE	HCPCS
AMER-PRINTER-VCO-PORTABLE	51-key full-size PC-style keyboard;	\$93.53	V5267
	high speed printer with 3 print sizes;		
	and text answering machine		
AMER-LVD-VCO-PHONE DISPLAY	Super bright, large-print 20	\$187.05	V5267
	character display; adjustable		
	brightness, text speed and direction		
	and controls located on top.		



PRINTER



LVD DISPLAY



ITEM NAME	DESCRIPTION	PRICE	HCPCS
HEARING-HELPER-PFM350-FM SYS	BRAND: Williams Sound Corp.	\$387.00	V5274
	Enhanced FM receiver with		
	environmental microphone;		
	adjustable tone control; adjustable		
VENDOR: ADCO Hearing	pre-set channels.		

ACCESSORIES FOR ABOVE FM SYSTEM

ITEM NAME	DESCRIPTION	PRICE	HCPCS
EARPHONE-DUAL-WS-EAR014	Dual Mini Earbud Earphone	\$12.90	V5267
NECKLOOP-NKL005	45" Cord, 3.5mm plug	\$31.72	V5267



EARPHONES



NECKLOOP



ITEM NAME	DESCRIPTION	PRICE	HCPCS
HEARING-HELPER-PFM300E-FM SYS	BRAND: Williams Sound Corp.	\$336.51	V5274
	Basic system; portable; range up to 150		
VENDOR: Harris Communications	feet; operates up to 60 hours		

ACCESSORIES FOR ABOVE FM SYSTEM

ITEM NAME	DESCRIPTION	PRICE	HCPCS
NECKLOOP-WS-NKL001	18" Cord, 3.5mm Plug	\$37.63	V5267
HEADPHONE-FOLDING-WS-HED021	Deluxe Folding Headphone	\$11.83	V5267
HEADPHONE-DELUXE-WS-HED026	Rear-wear Headphone	\$15.05	V5267
EARPHONE-SINGLE-WS-EAR013	Single Mini Earbud Earphone	\$11.83	V5267
EARPHONE-DUAL-WS-EAR014	Dual Mini Earbud Earphone	\$12.90	V5267
MIC-CONFERENCE -WS-MIC061	Used in conjunction with a portable FM	\$155.88	V5267
	transmitter and one or more receivers.		
CHARGER-KIT-WS-BATKT	3V Drop-in charger kit w/charger, 4-AA Batt	\$38.70	V5267



NECKLOOP



FOLDING HEADPHONES



DELUXE HEADPHONES



SINGLE EARPHONE



DUAL EARPHONES



MIC



CHARGER KIT



ITEM NAME	DESCRIPTION	PRICE	HCPCS
FM-SYSTEM-AT-216-OPTION 2P	BRAND: Comtek	\$881.50	V5274
	Works with high dynamic range		
	companded channels (41-60);		
VENDOR: Comtek	highest audio output		

ACCESSORIES FOR ABOVE FM SYSTEM

ITEM NAME	DESCRIPTION	PRICE	HCPCS
MIC-HAND-HELD-BOOM-HH185	Allows the transmitter to be used as a	\$129.00	V5267
	handheld mic		
MIC-ADAPTER TM-10M-RT	Converts the CM-183 lapel mic into a	\$64.50	V5267
	table top mic		
CHATPACK-TA1	Compact and powerful desktop system	\$159.10	V5267
MIC-CM-183-RT	Lapel Mic	\$58.05	V5267





ITEM NAME	DESCRIPTION	PRICE	HCPCS
POCKETALKER	BRAND: Williams Sound Corp.	\$67.97	V5274
	Compact; ideal for one-on-one conversa-		
	tions; amplifies sound clearly; 100 hours of		
	battery life. Includes plug-in mic and TV		
	jack. ACCESSORIES SHOWN		
VENDOR: Harris Communications	BELOW ARE NOT INCLUDED		

ACCESSORIES FOR ABOVE POCKETALKER

ITEM NAME	DESCRIPTION	PRICE	HCPCS
NECKLOOP-WS-NKL001	18" Cord, 3.5mm Plug	\$37.63	V5267
HEADPHONE-FOLDING-WS-HED021	Deluxe Folding Headphone	\$11.83	V5267
HEADPHONE-DELUXE-WS-HED026	Rear-wear Headphone	\$15.05	V5267
EARPHONE-SINGLE-WS-EAR013	Single Mini Earbud Earphone	\$11.83	V5267
EARPHONE-DUAL-WS-EAR014	Dual Mini Earbud Earphone	\$12.90	V5267



NECKLOOP



FOLDING HEADPHONES



DELUXE HEADPHONES



SINGLE EARPHONES



DUAL EARPHONES



ITEM NAME	DESCRIPTION	PRICE	HCPCS
SOUNDPLUS-TV-SYSTEM-WIR238	BRAND: Williams Sound Corp.	\$130.08	V5270
	High quality, low distortion sound		
	and angled ear couplings for		
VENDOR: Williams Sound Corp.	maximum comfort.		



ITEM NAME	DESCRIPTION	PRICE	HCPCS
DIRECTEAR-SET 100J	BRAND: Sennheiser	\$142.24	V5270
	Superior audio quality, clear, direct		
VENDOR: Harris Communications	sound and 2.5mm built-in jack		

ACCESSORY FOR ABOVE DIRECTEAR

ITEM NAME	DESCRIPTION	PRICE	HCPCS
NECKLOOP-NCI-PLS100B	Neckloop for DIRECTEAR 100J	\$58.05	V5267
MIC-TV-DIRECTEAR-100J	TV Mic for DIRECTEAR 100J	\$47.79	V5267
EAR CUSHIONS-BLACK-DIRECTEAR	Ear Cushion Replacement	\$1.89	V5267



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Silent Call Communications 5095 Williams Lake Rd Waterford MI 48329

POC: Lisa DeLeuil, Director of Sales

Email: Lisa@silentcall.com

Phone: 800-572-5227 Fax #: 516-656-3974

Contract #: V791P-0349

Small

DUNS # - 60-528-7481 TIN# - 38-2621359

Oaktree Products, Inc. 716 Crown Industrial Court Chesterfield, MO 63005

POC: Robert Kemp

Email: bkemp@oaktreeproducts.com

Phone: 800-347-1960 Fax: 636-530-6158

Contract #: V791P-0350

Small Woman Owned Business

DUNS # - 80-074-8329 TIN # - 31-1341596

HITEC Group International, Inc 8160 S Madison St Burr Ridge, IL 60527

POC: Madeline Uzuanis

Email: maddi.uzuanis@hitec.com

Phone: 800-288-8303 Fax #: 888-654-9219

Contract # - V791P-0351

Woman Owned Service Disabled Veteran Owned Small Business

DUNS # - 14-792-3536 TIN # - 36-3426524

Dynamic Living, Inc. 428 Hayden Station Rd. Windsor, CT 06095

POC: Andrea S. Tannenbaum

Email: atannenbaum@dynamic-living.com

Phone: 888-940-0605 Fax #: 860-683-2694

Contract # - V791P-0352

Small Woman Owned Business

DUNS # - 17-669-7712 TIN # - 06-1485349

ADCO Hearing Products Inc 4242 S Broadway Englewood, CO 80113

POC: Lynn Stambaugh

Email: lynn@adcohearing.com

Phone: 303-794-3928 Fax #: 303-794-3704

Contract # - V791P-0353 Small Woman Owned Business

DUNS # - 18-938-9851 TIN # - 84-1081028

Harris Communications, Inc. 15155 Technology Drive Eden Prairie, MN 55344

POC: Robert I Harris

Email: bob@harriscomm.com

Phone: 800-825-6758 Fax: 952-906-1099

Contract # - V791P-0354

Small

DUNS # - 17-793-1649 TIN # - 41-1765667

COMTEK, Inc. 357 West 2700 South Salt Lake City, UT 84115

POC: Laurel Robertson

Email: service@comtek.com

Phone: 800-496-3463 Fax #: 801-484-6906

Contract # - V791P-0355

Veteran & Woman Owned Small Business

DUNS # - 07-299-6689 TIN # - 87-0300301

Williams Sound Corp. 10321 West 70th Street Eden Prairie, MN 55344

POC: Daryl Dankert

Email: daryld@williamssound.com

Phone: 800-328-6190 Ext 740

Fax: 952-943-2174

Contract # - V791P-0356

Small

DUNS # - 01-034-5759 TIN # - 41-1262398